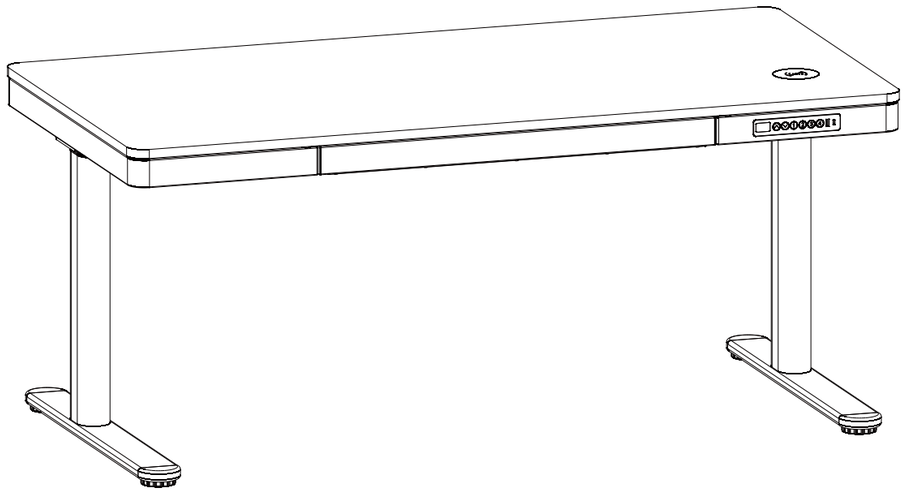
FLEXISPOT



Item No. Q8B-UK/Q8W-UK

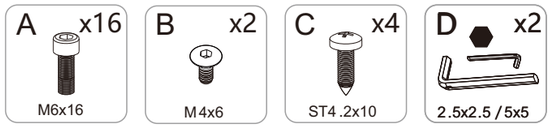
Installation Guide

Specifications

Installation method Enhanced	3-stage
Desktop size	1404mm x 704mm
Lifting speed	38 mm/s
Max. load	100 kg
Lift Range	610mm - 1250mm
Max. power	Type-A interface : 18W Type-C interface : 45W
Wireless charging	10W

Accessory Package

Figures shown are for reference only. Please contact customer service via email at info.uk@flexispot.com or toll free at +44 204 5187 138 if there are any accessories or tools missing.



Parts Included

①Desktop x1

②Lifting column x2

③Pedestal x2

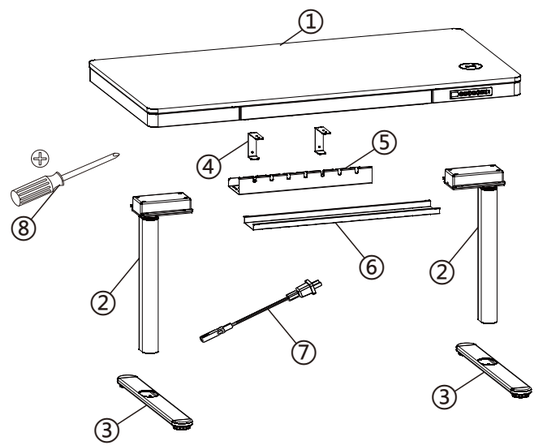
④Cable Holder x2

⑤Cable Tray x1

⑥Baffle x1

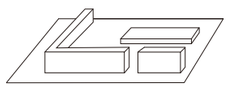
⑦Connecting cable x1

⑧Phillips screwdriver x1

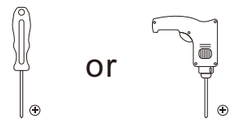


Notice

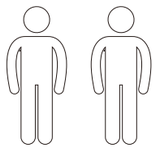
This installation takes 15-30 minutes, you can install it with your family or friends.



Assemble on a foam to prevent scratch



Prepare a screwdriver or a drill



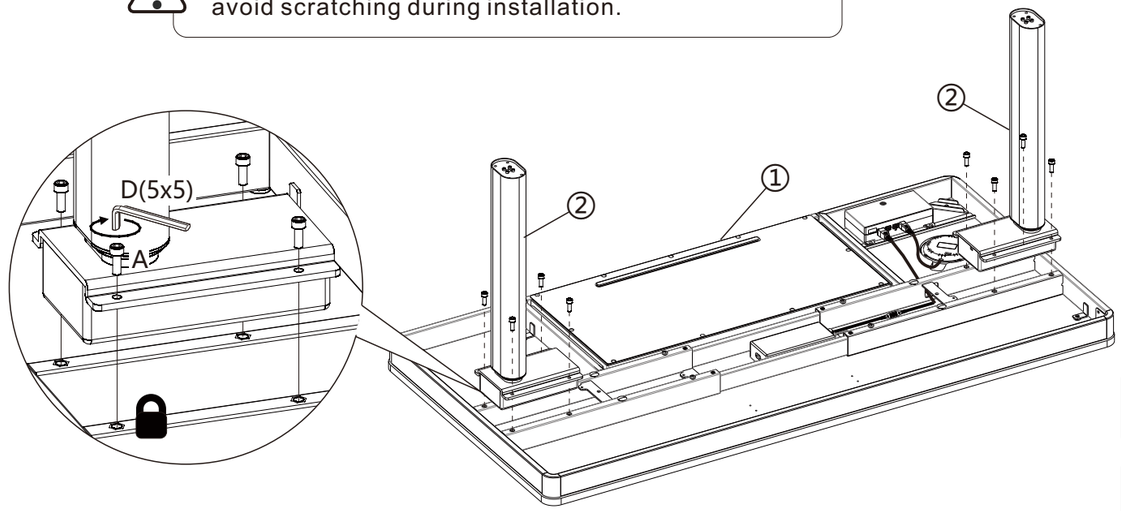
Get a friend for help



Watch the installation video first

STEP 1: Install the Columns

NOTE: Please put outer package under the desktop to avoid scratching during installation.

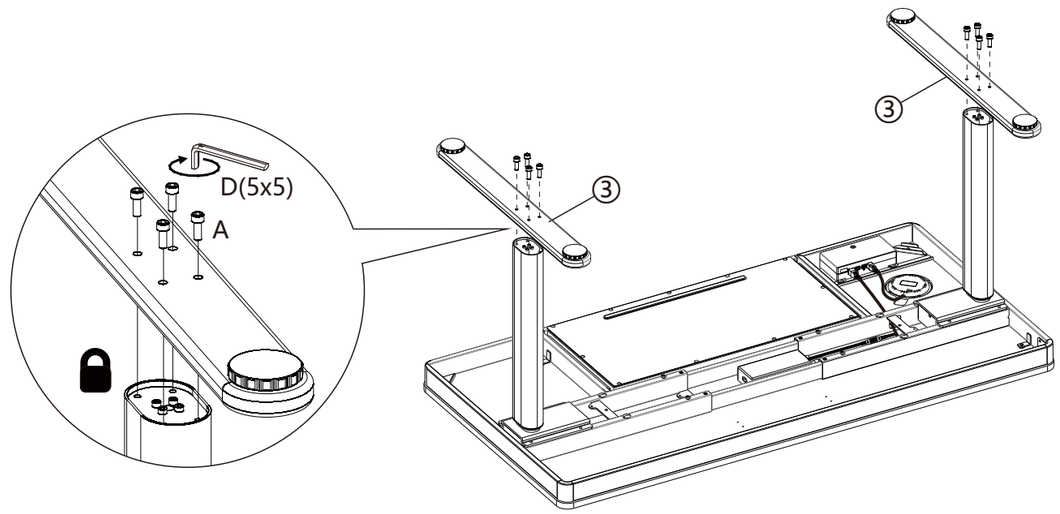


A x8

D x1 5x5

STEP 2: Install the Pedestals

NOTE: The Pedestals are asymmetrical, please pay attention to the direction during installation.



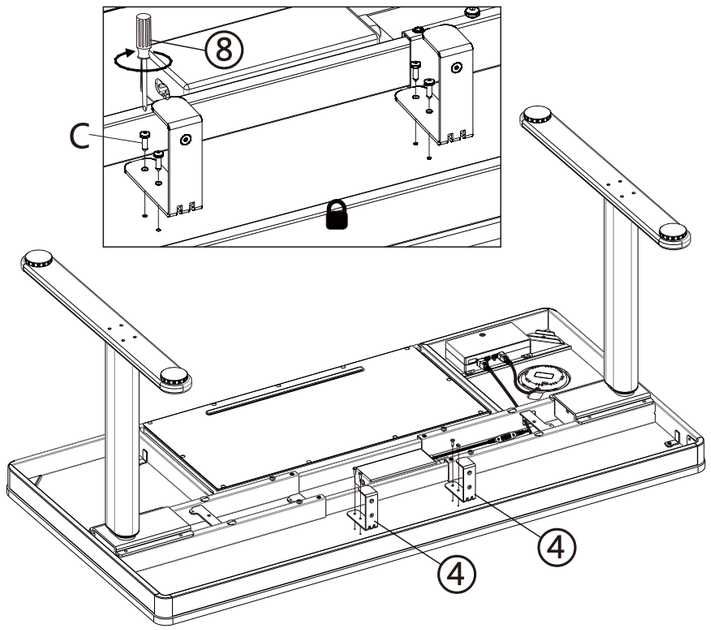
A x8

D x1 5x5

STEP 3: Install the Cable Trays

Note: The bamboo desktop is hard, it is recommended to use an electric drill.

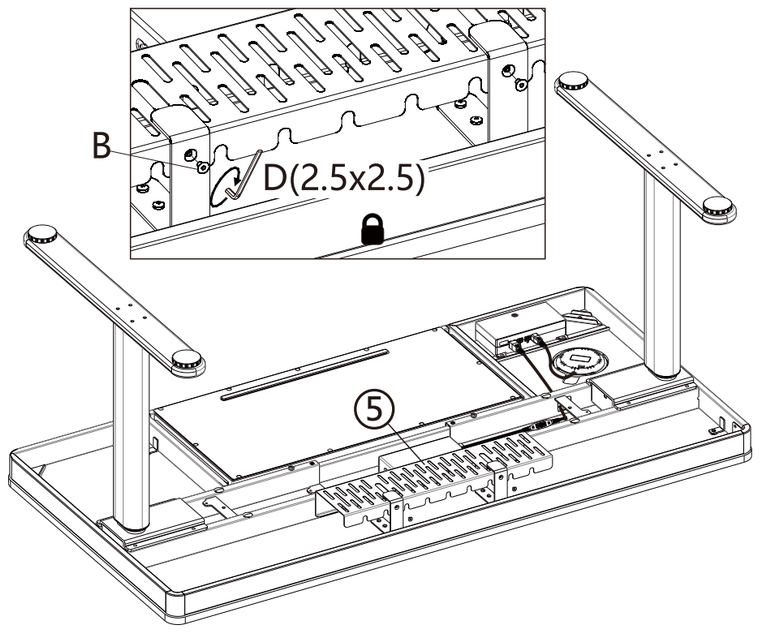
C x4
ST4.2x10



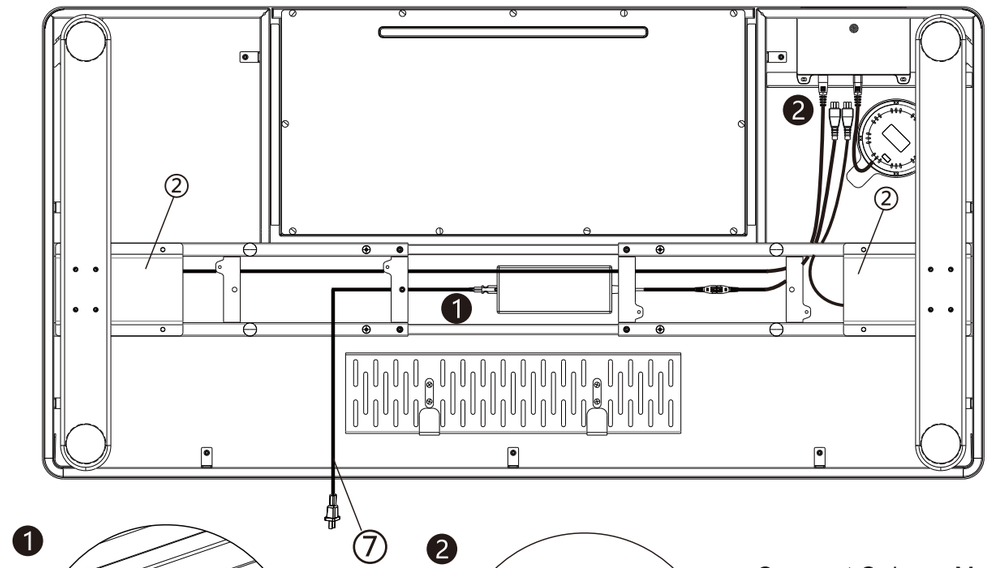
Note: The screws in the wire groove are relatively small, it will cost a few minutes to install.

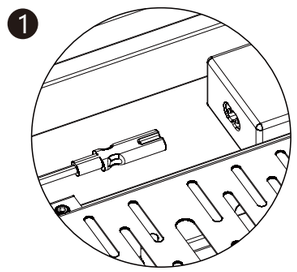
B x2
M4x6

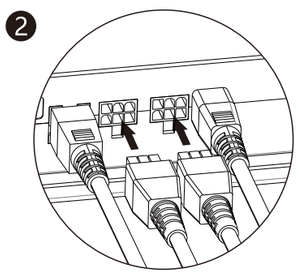
D x1
2.5x2.5



STEP4: Connect Cable



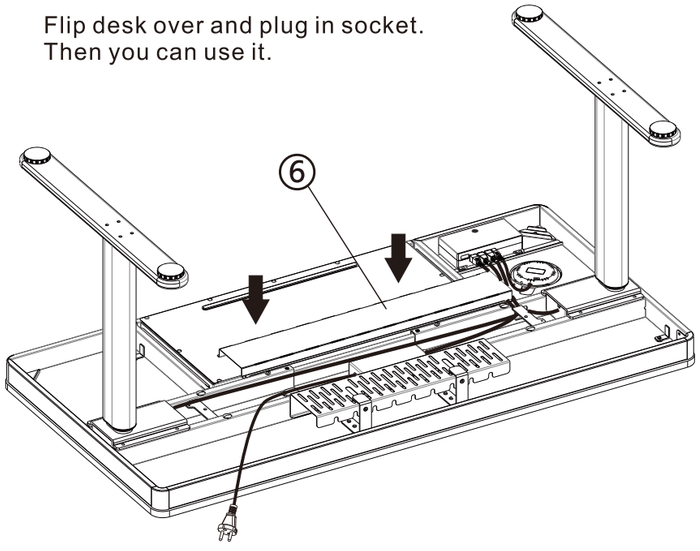




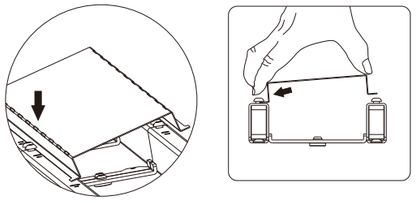
Connect Column Motors cabels with Handset.Connecting cable ⑦ should be connected with the other side of Adapter.

STEP5: Install the Baffle

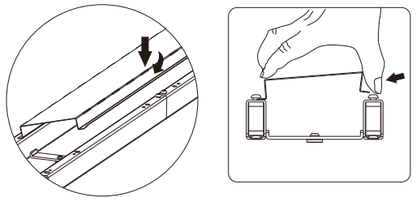
Flip desk over and plug in socket.
Then you can use it.



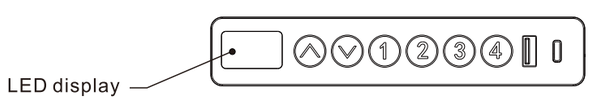
1 One-sided embedding

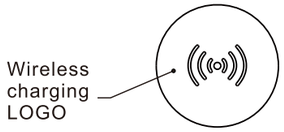


2 Press the other side



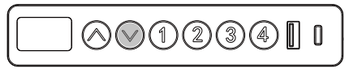
How to Use

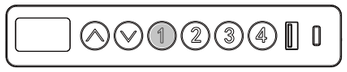




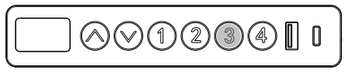
Height Adjustment
Press "▲" or "▼" to adjust the height.











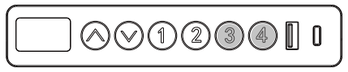


Press and hold the button "1", "2", "3" or "4" for 3s to save the current height

To adjust the sensitivity of the anti-collision function, keep pressing "▲" and "▼" simultaneously for 5s to alternate between level 1, 2, or 3.

The indicator levels are as follows:
- "A-1" : low sensitivity
- "A-2 " : medium sensitivity
- "A-3 " : high sensitivity
- "A-0 " : switch off the anti-collision fuction.

(Before switching off the function please make sure there aren't any object under the desk to prevent potential damage.)



Press the 3 and 4 keys at the same time, long press for 3S, the reset indication "RST" or "rSt" will appear, continue to press the "▼" down key until the lift table drops to the lowest position and bounces up

Place the mobile phone with wireless charging function on the desktop wireless charging LOGO to charge normally. When the desktop is stationary, each channel can output a maximum of DC5V/2.4A power to the peripherals. Desktop operation is, stop charging, and restart charging after 1 second of inactivity.

Troubleshooting

a. Reset: When the LED shows "RST" or "rSt", press "▼" button until the desk reaches its lowest height and rebounds to stop, it means the reset has been finished.
b. When it does't work and the LED shows "E01" or "E02", please retry 18 mins later.
c. If the "▼" button does't work, please check the cable connection and then cut off the power for at least 10 seconds. Reconnect to the power and press "▼" button to start the reset process when it shows the "RST" or "rSt"
d. If all these above process are inefficient, plz contact our customer service.

Attention

- Power supply: AC100V - 240V, frequency 50/60HZ;
- Working environment: 0-40°C;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential chocking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

Recycling and Disposal

This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

Manufacturer: Loctek Ergonomic Technology Corp.
Add.: 588 Qihang South Road, Binhai Industrial Zone, Yinzhou District, Ningbo, Zhejiang, 315145, P.R. China

Importer: Flexispot GmbHAdd.: Franz-Greiß-Straße 7, 50735 Köln, Deutschland

WARRANTY

Your satisfaction is our #1 priority here at FlexiSpot. That's why we're pleased to offer a limited warranty that covers defects in material or workmanship on all new FlexiSpot products. This warranty applies solely to the original purchaser and is non-transferable. Only consumers purchasing FlexiSpot products from authorized FlexiSpot retailers or resellers may benefit from our limited warranty.

What is Covered?

FlexiSpot Height Adjustable Desk Frames

All FlexiSpot height adjustable desks purchased on or after 1.Jan,2022 include a limited, non-transferable warranty. We hereby cover all FlexiSpot height adjustable desks for a period of:

FlexiSpot Standing Desk E8 Pro :

•10 years for the frame, motor and other mechanisms

•8 years for the controller, switch, electronics

FlexiSpot Standing Desk E7 & E8 :

•7 years for the frame, motor and other mechanisms

•5 years for the controller, switch, electronics

All other standing desks except for E7, E8, E8 Pro :

•5 years for the frame, motor and other mechanisms

•3 years for the controller, switch, electronics

FlexiSpot Sit-Stand Desktop Workstations

All Flexispot sit stand desk converters purchased on or after 1.Jan,2022 include a 5-year warranty for the frame, desktop, and a 3-year warranty for the gas spring system and other mechanisms.

FlexiSpot Monitor Mounts

All FlexiSpot monitor mounts purchased on or after 1.Jan,2022 include a 5-year warranty for the arms, gas spring system and mechanisms.

FlexiSpot Chairs

All FlexiSpot chairs purchased on or after 1.Jan,2022 include a 3-5 years warranty. Please refer to the product page.

FlexiSpot Desk Bikes

All FlexiSpot desk bikes purchased on or after 1.Jan,2022 include a 3-year warranty for the frame, and a 1-year warranty for electronics.

FlexiSpot Mini Steppers

All FlexiSpot Mini Steppers purchased on or after 1.Jan,2022 include a 3-year warranty.

What Happens If My Product is Defective?

FlexiSpot will replace (at no charge to you) the defective parts on any of our products when the defect is due to improper workmanship and/or material. If FlexiSpot is unable to provide a replacement product, and repair is not practical or cannot be completed in a timely manner, FlexiSpot may elect to refund the purchase price in exchange for the return of the product.

WARRANTY

Do I Have to Pay Shipping Costs for a Replacement Product?

In the rare event that your FlexiSpot product is defective, we will provide you with a replacement item shipped at no cost to you within The UK mainland. We use DHL to ship replacement products, but expedited shipping is available if you choose to pay the additional expense. If you would like to have a replacement product shipped to an address outside The UK mainland, you will need to pay the shipping costs.

What is Not Covered?

Our limited warranty does not cover any problem caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by FlexiSpot.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

Filing a claim for warranty service is quick and easy. Simply contact customer service via email at info.uk@flexispot.com or toll free at +44 20 3929 3835. Make sure you have your sales receipt or other proof of purchase handy. You will need to provide evidence of the date and place of purchase for your FlexiSpot product.

Disclaimer of Warranties; Limitation of Damages

Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular Purpose) shall be limited in duration to the duration of this warranty, and Flexispot shall not be liable for any incidental, indirect, special, or Consequential damages, including but not limited to loss of profits or Revenue, resulting from any breach of express or implied warranty or Condition, or under any other legal theory, even if flexispot has been advised Of the possibility of such damages. Some jurisdictions do not allow limitations On the duration of an implied warranty or the exclusion or limitation of Special, indirect, incidental or consequestial damages, so the above Limitations or exclusions may not apply to you.

Governing Law

This Warranty is governed by the laws of England, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.